

**FRONTDOOR**  
**Activity Monitor**  
**For Windows**  
**U s e r   G u i d e**

## **FRONTDOOR**

Activity Monitor for Windows

User Guide

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**DEF-E-FDAMUSER-W-980100-EP**

Produced in Sweden.

The logo for Definite SOLUTIONS. The word "Definite" is written in a large, red, cursive script. A thick red diagonal line starts from the bottom left of the word "Definite" and extends across the word "SOLUTIONS". The word "SOLUTIONS" is written in a smaller, black, sans-serif, all-caps font, positioned below "Definite".

**Definite**  
**SOLUTIONS**

To the memory of Catharina Frodin and Alva Gardlund.  
And to Christian, Katja, and Igor Homrighausen.  
Party on Fred, we miss you.

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Special thanks to Colin Turner for his help with the production of this document.

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# 1. INTRODUCTION

## About this document

When using the PDF viewer from [Adobe](#), Acrobat Reader, this document is best viewed in 1024x768 (or higher) resolution. We realize that not everyone has access to hardware capable of such resolutions and apologize if the document appears hard to read on some displays.

The *bookmarks* window (typically displayed to the left of the *document* window) can be closed to gain some display space for the document window. Furthermore, the [View](#) options [Fit page](#) and [Fit width](#) can be used to change the display of the document. We also recommend experimentation with the various display settings in the reader, in particular the [Smooth text and monochrome images](#) option (located under [File>Preferences>General](#) in the English language version of the reader).

One, perhaps not so obvious, feature in the Acrobat Reader is the ability to jump "back" after having followed a link. To jump back, hold down the **CTRL** key and press - (minus).

## Legal notice

The FrontDoor Activity Monitor, "FDAMON" hereafter, is provided to you "as is", without warranties of any kind. In no event shall Definite Solutions HB be liable to you or anyone else for any damages or costs arising from the use or inability to use this program.

FDAMON is protected by international copyright laws and treaty provisions, and may not be modified, reversed engineered, sold or distributed in any way that would involve some sort of trade, without written permission from Definite Solutions HB.

FDAMON may be used without charge by anyone that is running a registered copy of the shareware version of FrontDoor, or the commercial version of FrontDoor.

FDAMON may also be used during the 30-day trial/evaluation period of the shareware version of FrontDoor. After this period, FrontDoor must be registered if you want to continue using this program (or FrontDoor).

## Version notation

The following notations are used to indicate where features are supported differently by various versions of the FrontDoor mailer:

[ML]	Multi-line version
[SL]	Single-line version ( <i>Shareware</i> )

## Using this document

This document is intended to be used as a reference guide. It makes the assumption that the reader understands the basics of the FrontDoor mailer; "FD" hereafter. The document does not attempt to explain any configuration issues in detail. For this purpose, the reader is advised to refer to the [FrontDoor Administrator Guide](#).

## What this program does

The FrontDoor Activity Monitor for Windows (FDAMON) is a tool that provides for the monitoring of one or more FD tasks through the *FrontDoor Activity Database* interface, introduced in version 2.30.mL of FD.

Currently, FDAMON features only one-way communication in that it can only "look but not touch"; i.e. it cannot be used to affect the behavior of FD.

FDAMON will prove particularly useful in environments where the FD tasks are not located in the same physical location as the person or persons responsible for administrating the FrontDoor system.


## System requirements

FDAMON does not require any special components to be installed on your system. The program has been tested under **Windows 3.x** and **Windows for Workgroups 3.x**, **Windows 9x**, **Windows NT 4.x**, and **WinOS2** (*Windows under OS/2*) with good results.

## Installation

Copy the files contained in the distribution archive or on the distribution media into any directory on your system; it is recommended, but not required, that the various FDAMON related files are kept in a separate directory.

The FDAMON configuration file, FDAMON.INI, is by default maintained in the Windows directory. The location used for the configuration file can, however, be specified on the command-line (see below).

 If you were using a previous version of FDAMON, it is possible that its configuration file, FDAMON.INI, was named AMON.INI; simply rename AMON.INI to FDAMON.INI before running this version of FDAMON for the first time.

## First-time usage

FDAMON is started from the Windows desktop. When used with Windows 9x or Windows NT, it can also be started from the command-prompt (i.e. in a "DOS box").

When FDAMON is started for the first time, it will display an empty working area with the text **No profile** in its titlebar.

The current time is displayed in the lower right-hand corner; to the right of the time is a small asterisk (\*), indicating that FDAMON is unable to access the *FrontDoor Activity Database*. For first-time use of FDAMON, this is not an error condition. If, however, FDAMON should continue displaying the asterisk to the right of the current time, it is an indication that all is not well. The file that FDAMON is looking for in the [Database path](#) is named ACTMONDB.FD (see "Configuration").

## 2. CONFIGURATION

Although FDAMON requires very few options to be configured, it needs to know a few details about the system on which it is to be used. In particular, it needs to know where to look for the FrontDoor Activity Database (stored in the ACTMONDB.FD file in the FrontDoor SYSTEM directory).

To access the program configuration, select [Properties](#) from the [File](#) menu.

The properties dialog will be displayed. It contains a number of property pages; they are described in detail below.

### General


This page contains one option (**Database path**) that must be configured for the program to function properly.

#### Database path

Specifies the drive and directory where FDAMON can expect to find the FrontDoor Activity Database file, ACTMONDB.FD.

To change this configuration option, a complete path (e.g. C:\FD\ ) can be specified by entering it into the field; alternatively, the database path can be specified by first clearing the contents of the field and then pressing the browse button (...) to the right of the field.

FDAMON will not allow you to specify a directory in which it cannot find the ACTMONDB.FD file.

 *The program requires that directory names be entered with a trailing backslash (\); e.g. if the ACTMONDB.FD file is located in C:\FD, it should be entered as C:\FD\ in this field.*

#### Default profile

Specifies the name and location of the default profile (.MPR) file. If this configuration option has been specified, FDAMON will attempt to open the specified profile when starting. FDAMON profiles have the extension .MPR (*Monitor PProfile*). See "Working with profiles" in the "Program usage" section for more information about profiles.

### Window settings

This page contains options that affects the general appearance and behavior of FDAMON. It should be noted that some of these settings can also be configured in a profile (see "Working with profiles" in the "Program usage" section) to override the global program settings.

#### Restore program's window position

Specifies that FDAMON should attempt to restore the position of its main window when it is started.

## Restore program's window size

Specifies that FDAMON should attempt to restore the size of its main window when it is started.

## Hide tool bar

Specifies that the tool bar, normally displayed just below the main menu, should be hidden. Hiding the tool bar will make more room available in the working area of the program.

## Hide status bar


Specifies that the status bar, normally displayed at the bottom of the main window, should be hidden. Hiding the status bar will make more room available in the working area of the program.

# All monitors

This page contains options that affect the creation of new monitors; i.e. monitors created manually from within the program.

## Create new monitors minimized

Specifies that newly created monitors should by default be minimized to the bottom of the main window's working area.

 *This setting does not apply to **Traffic light** monitors; such monitors cannot be minimized.*

## Monitor type


Specifies the default type for new monitors. It is recommended that this setting be configured to the most commonly used monitor type.

## Standard

This page contains options that affect new **Standard** monitors created manually from within the program.

## Simple


This page contains options that affect new **Simple** monitors created manually from within the program.

 *There are currently no default settings for **Simple** monitors.*

## Traffic light

This page contains options that affect new **Traffic light** monitors created manually from within the program.




 There are currently no default settings for **Traffic light** monitors.

## History

This page contains options that affect new **History** monitors created manually from within the program.

### Default history path

Specifies the default path for files with the .HIS extension; i.e. *FrontDoor Mail History* files. This should typically be configured to the same path as the Database path (above).

 *FDAMON will not allow you to specify a directory in which it cannot find one or more files with the .HIS extension.*

## 3. PROGRAM USAGE

FDAMON is started from the Windows desktop. When used with Windows 9x or Windows NT, it can also be started from the command-prompt (i.e. in a "DOS box").

### Initial display

When FDAMON is started for the first time, or when no default profile has been configured (see "Default profile"), it will display an empty working area with the text **No profile** in its titlebar.

Unless the status bar has been configured as hidden, the current time is displayed in the lower right-hand corner. If a small asterisk (\*) is also displayed, to the right of the current time, it is an indication that FDAMON is unable to access the *FrontDoor Activity Database*. Please see Configuration (above) for more information about configuring FDAMON.

### Creating a new monitor

To create a new monitor, select [New](#) from the [Task](#) menu; alternatively, the New Task shortcut, **CTRL+N**, can be used.


FDAMON will display the New Task Monitor dialog where you must specify a task number to monitor and what type of monitor it should create for that task. The monitor type setting will take the value configured as the default monitor type (see "Configuration").

When the required data has been specified, click the **OK** button to create the new monitor; click the **CANCEL** button to exit the dialog without creating a new monitor.

FDAMON will only allow one monitor per task.

### Creating a new history monitor

To create a new history monitor, move the selection bar to [History monitors](#) on the [Task](#) menu; there is no shortcut to create a new history monitor. When the selection bar is positioned on the [History monitors](#) option, a sub-menu with two options will be displayed; one creates an inbound history monitor, the other creates an outbound history monitor.

 *Only two history monitors can exist at any given time.*

### Working with profiles

A profile is a collection of settings that allow FDAMON to be quickly configured according to a particular layout. Profiles are stored in files with the .MPR extension (*Monitor PProfile*).

A profile can be created any time, provided one or more monitors exist.

The current profile is displayed in the program's titlebar; if no profile is currently in use, the text **No profile** is displayed.

To save the current layout to a profile, select [Save As...](#) from the [File](#) menu. If a profile is already in use, the [Save](#) function in the [File](#) menu can be used to save the current layout to that profile. The shortcut for the [Save](#) function is **CTRL+S**.

The [Open](#) function in the [File](#) menu can be used to instruct FDAMON to reconfigure the layout according to an existing profile.

## Global overrides

The two configuration options "Hide tool bar" and "Hide status bar" (see "Configuration") will be ignored whenever a profile is loaded; i.e. the setting of these two options will be taken from the profile rather than the global program configuration data stored in FDAMON.INI.

When a profile is saved (see above), FDAMON will write the current state of these two options to the profile along with information about the current monitor layout.

Two additional settings that cannot be globally configured are also written to a profile. These control whether or not the main menu and program border (titlebar) should be displayed. As with the two options mentioned above, the current state of these options will be saved to the profile. See "The work area pop-up menu" for more information about these settings..

## Working with monitors

All monitors have two controls in common: the pop-up menu and the window menu. Naturally, all monitors behave like windows do in general; i.e. they can be moved around the work area of FDAMON, etc.

### The pop-up menu

The contents of the pop-up menu vary depending on the monitor type, but the method by which the pop-up menu is displayed remains the same.

To display the pop-up menu for a monitor, position the mouse pointer somewhere on the monitor and click the **RIGHT** mouse button.

The various functions available from the monitor pop-up menu will now be described; it should be noted that the keyboard shortcuts listed below apply to the active monitor (the one with input focus).

#### Enabled

Displays the current state of the monitor. A monitor can be temporarily disabled without having to remove or hide it. When a monitor has been disabled, it will not be updated until it is re-enabled. Disabled monitors have a red light in their upper left-hand corner.

The shortcut for this function is **CTRL+E**.

#### Verbose

Determines the size of **Standard** monitors. Since these monitors typically contain fixed-size information, they occupy a lot of space if the display is set to verbose.

The shortcut for this function, for **Standard** monitors, is **INS** (Insert).

#### Session

Like verbose (above), this function also determines the size of **Standard** monitors. When Session is disabled, the size of a **Standard** monitor is somewhere near half its full size.

There is no shortcut for this function.

## Clear

Clears the scrolling message display section for **Standard** and **Simple** monitors.

The shortcut for this function, for **Standard** and **Simple** monitors, is **DEL** (Delete).

## Default size

Resizes a **History** monitor to its default size.

There is no shortcut for this function.

## Lines

Toggles the display of horizontal grid lines for **History** monitors.

The shortcut for this function, for **History** monitors, is **INS** (Insert).

## Stretch horizontal

Stretches the display horizontally of **Simple** and **History** monitors. The size of the monitor is horizontally enlarged until its right edge is as close as possible to the right edge of the work area of the main window.

There is no shortcut for this function.

## Stretch vertical

Stretches the display vertically of **Simple** and **History** monitors. The size of the monitor is vertically enlarged until its bottom edge is as close as possible to the bottom edge of the work area of the main window (the status bar, if displayed, will be taken into account).

There is no shortcut for this function.

## Copy

Copies the currently selected text in the scrolling message display section of the monitor to the clipboard (for all but **Traffic light** monitors). To paste the copied text into another application, the [Paste](#) function in the [Edit](#) menu is typically used (or the **CTRL+V** shortcut).

The shortcut for this function, for all but **Traffic light** monitors, is **CTRL+C**.

## Select all

Selects all text in the scrolling message display section of **Standard**, **Simple**, and **History** monitors to the clipboard. Use the [Copy](#) function, described above, to copy the selected text to the clipboard. See "Monitor-specific notes" for more information about selecting text from the scrolling message display.

The shortcut for this function, for **Standard**, **Simple**, and **History** monitors, is **CTRL+A**.

## Information

Displays information about the program that generated the last activity entry for the task being monitored by the monitor.

There is no shortcut for this function.

## The window menu

The available options in the window menu vary depending on the monitor type, but the method by which the window menu is displayed remains the same.

To display the window menu for a monitor, position the mouse pointer in the upper left-hand corner of the monitor and click the **LEFT** mouse button.

The various options in the monitor window menu will now be described.

## Restore

Restores a minimized monitor to the size and position of the monitor prior to being minimized.

There is no shortcut for this function.

## Move

Allows moving of a monitor.

There is no shortcut for this function.

## Size

Allows resizing of a monitor.

There is no shortcut for this function.

## Minimize

Minimizes the monitor to the bottom of the work area of the main window.

There is no shortcut for this function.

## Maximize

Maximizes the monitor, if applicable, display to cover the entire work area of the main window.

There is no shortcut for this function.

## Close

Closes the monitor. To close all monitors, select Close All from the Task menu.

The shortcut for this function is **CTRL+F4**.

## Next

Changes the current input focus to the next monitor (if any).

The shortcut for this function is **CTRL+F6**.

## Controlling the work area layout

Although all monitors have a separate window menu and window controls that can be used to control the layout of the monitor, the most convenient method to control the layout of the work area is by using the functions available in the [Window](#) menu.

The various functions in the [Window](#) menu will now be described.

### Tile vertically

Arranges all non-minimized monitors; priority is given to vertical size and position. Minimized monitors are aligned towards the bottom of the work area of the main window, but not otherwise affected.

There is no shortcut for this function.

### Tile horizontally

Arranges all non-minimized monitors; priority is given to horizontal size and position. Minimized monitors are aligned towards the bottom of the work area of the main window, but not otherwise affected.

There is no shortcut for this function.

### Cascade

Arranges all non-minimized monitors in a "stacked" fashion. Minimized monitors are aligned towards the bottom of the work area of the main window, but not otherwise affected.

There is no shortcut for this function.

### Arrange All

Arranges all minimized monitors to be aligned towards the bottom of the work area of the main window. Non-minimized monitors are not affected.

There is no shortcut for this function.

### Minimize all

Minimizes all non-minimized windows.

There is no shortcut for this function.

### Restore minimized

Restores all minimized windows to their original size and position.

There is no shortcut for this function.

## The work area pop-up menu

As with monitors, the work area has its own pop-up menu. The work area pop-up menu is particularly useful when the border (titlebar) and/or menu of the main window is hidden.

To display the work area pop-up menu, position the mouse pointer somewhere on the work area (not on a monitor) and click the **RIGHT** mouse button.

The various functions available from the monitor pop-up menu will now be described.

### Hide titlebar

Hides the border (titlebar) of the main window. It should be noted that the main window cannot be resized or moved when the border is hidden.

There is no shortcut for this function.

### Hide tool bar

Hides the tool bar (which contains various *speed buttons*) of the main window.

There is no shortcut for this function.

### Hide status bar

Hides the status bar of the main window.

There is no shortcut for this function.

### Hide menu

Hides the (main) menu of the main window.

There is no shortcut for this function.

### Save

Saves the current layout to the current profile.

The shortcut for this function is **CTRL+S**.

### Save as...

Saves the current layout to a profile.

There is no shortcut for this function.

### Exit program

Exits FDAMON.

## Monitor-specific notes

The text in the scrolling message display section of the **Simple**, **Standard**, and **History** monitors can be selected and then copied to the clipboard for further use.

## Standard monitor information

The session information displayed in the lower half of the **Standard** monitor window shows the current session, or the last session if no session is currently in progress. It should be noted that the time displayed after **Inbound/Outbound** (immediately above **Inbound statistics**) is the starting time of the session.

## Selecting text

Selecting text in the **Simple** and **Standard** monitors works like text selection normally does in Windows applications.

The **History** monitor works slightly different when selecting text and navigating between the entries in general; specifically in regards to how keyboard commands are handled. For the remainder of this section, "the monitor" refers to a **History**-type monitor.

Each time the monitor is repainted (updated), it will clear the current selection and then select the last row in the history list. The current column is set to the rightmost column.

When the **UP**, **DOWN**, **LEFT**, and **RIGHT** keys are used, they move the currently selected cell; i.e. the cell with focus. If the **SHIFT** key is held down, cells will be selected from the point where the **SHIFT** key was first held down to the current point.

The **PGUP** and **PGDN** keys behave much like the **UP** and **DOWN** keys; the primary difference is that instead of moving the current cell by one, they move the current cell by an entire page.

The **HOME** and **END** keys move the current cell to the leftmost and rightmost cell respectively. To select an entire row quickly, simply press the **HOME** key, hold down the **SHIFT** key and press **END**.

If the **UP**, **DOWN**, **LEFT**, and **RIGHT** keys are used while the **CTRL** key is held down. The history list display is shifted in the direction of the cursor key. The current cell is not, however, changed.

To go to the first cell in the history list, press **CTRL+HOME**.

To go to the last cell in the history list, press **CTRL+END**.



## Appendix A: CONTACT INFORMATION

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Please refer to our website (above) for additional information such as the [FrontDoor Developer's Kit](#) (FDDEV), the *FrontDoor Frequently Asked Questions* (FDFAQ) document, and more.

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